

City of Florence
IT RFP
Walkthrough Q & A Session, 11/03/2021

Q1: The 35 terabyte raw data that you back, does that include all production servers or just storage data?

A: That is production servers and storage data.

Q2: Do you guys back up workstations at all?

A: No because all the information is stored on shared drives even user directories and everything else.

Q3: Do you do roaming profiles or flow redirection like that?

A: No, we don't use roaming profiles but because it is all stored on a network, if you sign in somewhere it is going to bring your desktop to you based on your credentials. The group policy will map you directly to your user drive.

Q4: Is your exchange on premise or do you use Office 365 or anything?

A: It's on premises and the primary reason for that was we only had one back haul from Reedsport up until 2017 until Hyak got in here. Now they are doing one from the valley over. So, the biggest thing for us is accessibility. Everything else is on I-5.

Q5: Do you have any VLANs on your network currently?

A: Yes, we have approximately 20 VLANs.

Q6: In regards to all of the proposed software platforms, do all of those have current support licenses with all of their vendors and working contracts?

A: With the vendors, yes, we have support contracts with all of our primary software.

If anyone would like a copy of the mp3 Q&A file, please email Anne Baker, Administrative Services Director, at anne.baker@ci.florence.or.us