



Memorandum:

То:	City of Florence Transportation Committee
From:	Clare Kurth, Associate Planner
Meeting Date:	May 21, 2024
Subject:	2024 Rhody Express Ridership Survey – Summary of Results

Introduction

The 2024 Rhody Express Ridership survey launched Saturday April 27th and ran through May 10th. In an effort to launch the survey, two ride-free days were offered; one on Saturday April 27th and the other Monday April 29th. On both of the free-ride days a member of the Transportation Committee or City staff was on the bus for at least one loop to talk with riders and help complete surveys if needed.

For the duration of the ridership survey, surveys forms were available on the Rhody Express, at City Hall, on the City webpage, Helping Hands, Siuslaw Outreach Services (SOS), Food Share, and the Department of Health Services (DHS) office. A total of 32 surveys were received by the City. The breakdown of where and how surveys were submitted is included as part of the summary of results (pg. 3 & 11 of 11, Attachment 1). Attachment 1 is draft version of the survey results and Attachment 2 is the raw surveys received.

Considerations and Next Steps:

Several changes are proposed to the existing Rhody Express service, including a second bus, increased frequency, and up to 4 new shelters. In addition to Rhody Express changes and expansion of service the Link-Lane service has also expanded service on the Florence-Yachats and Florence-Eugene services. The changes to Link-Lane have to potential to also impact the Rhody Express service. The current results will help with capturing current data on the Rhody Express. Either in the fall of 2024 or spring of 2025 another survey launch will likely be coordinated by the City's Transportation Committee to assess the impact of changes after implementation.

Discussion and Comments:

Below are a few questions to guide discussion on the survey results.

- Where the results received the results expected?
- Where or how else could the surveys been distributed to better target current riders?
- What are your initial thoughts or comments on the results of the survey?
- What would make the survey summary of results and graph easier to read and use?

Attachment:

- Attachment 1: 2024 Ridership Survey Results Summary and Graphs
- Attachment 2: 2024 Ridership Surveys Submitted

Attachment 1:

Summary of Results

Summary of Results-	pg. 1-3
Question 1 Graph-	pg. 4
Question 2 Graph-	pg. 5
Question 3 Graph & Comments-	pg. 6
Question 4 Graph & Comments-	pg. 7
Question 5 Graph-	pg. 8
Question 6 Graph & Comments-	pg. 9
Question 7 Graph & Comments-	pg. 10
How Surveys were submitted graph-	pg. 11

	20	24 Rhody Exp	oress Ridership S	Survey		
		Survey Launch	n Date: April 27, 2	024		
		Survey Closed	d Date: May 10, 20)24		
1 How often do you ride the Rhody Express?	1 x or less per month	1 or 2 x per month	About 1x a week	More than 1x per week		
	7	5	7	13		
2 How long have you been using Rhody Express	Less than 6 Months	6 months - 1 yr	1 - 3 yrs	3 - 5 yrs	5+ yrs	Not Answered
	6	2	11	3	9	1
3 What is your main purpose for riding the Rhody Express?	Home	Shopping	Social, Rec, Religious	Medical Services	Work/Work Related	School / School Related
	8	15	12	12	6	0
Other:	Everyday					
	Eugene					
	Laundry & shower					
4 What Changes to Rhody Express service would make riding more	Earlier Morning	Later Evening	More Destinations / Expanded Route	More Frequent Weekday Service	Weekend Service	Not Answered
Express service would		C .		-		
Express service would make riding more	Earlier Morning	C .	/ Expanded Route	Weekday Service	Service	
Express service would make riding more	Earlier Morning	C .	/ Expanded Route	Weekday Service	Service	
Express service would make riding more	Earlier Morning 8 Saturday Free soda	C .	/ Expanded Route	Weekday Service	Service	
Express service would make riding more Other: Where would you like the	Earlier Morning 8 Saturday Free soda	10	/ Expanded Route 6	Weekday Service	Service	
Express service would make riding more Other: Where would you like the	Earlier Morning 8 Saturday Free soda	10 Cares, Obvious Pla	/ Expanded Route 6	Weekday Service	Service	
Express service would make riding more Other: Where would you like the	Earlier Morning 8 Saturday Free soda Senior Center, Day O Answers all my need	Lares, Obvious Pla ds	/ Expanded Route 6	Weekday Service	Service 19	

Just fine with its route

Las Vegas

Are you using a connection service today?	Eugene-Florence	Florence-Yachats	Coos Cat	Other	Not answered	
	3	2	2	1	24	

6 How would you rate the safety of Rhody Express	Excellent	Good	Neutral	Fair	Poor	Not Answered
	13	10	4	2	2	
Comments:	Lived here 25 yrs ag	o when houses w	ere blowing up from	meth labs,		
9	Sometimes it's scary	when homeless	are hanging out there	e - Safeway & Grocery	y Outlet	
-	The driver is very ni	ce				
N	Wish Link Lane coul	d stop at Walmar	ts			
-	Trash Cans					
I	More cleaning need	ed on the bus				
	-					
Shelter / Stop Used: 4	43rd St, 12th and Sp	oruce, and Safewa	iy i			
	30th and Oak					
I	Dollar Tree & 12th S	treet				
(Green Trees, Old To	wn, Bi-Mart				
	Very poor (shelter c					
	Bi-Mart / Safeway	,				
	Fred Meyer, Dollar	Free Grocery Out	et			
			~			

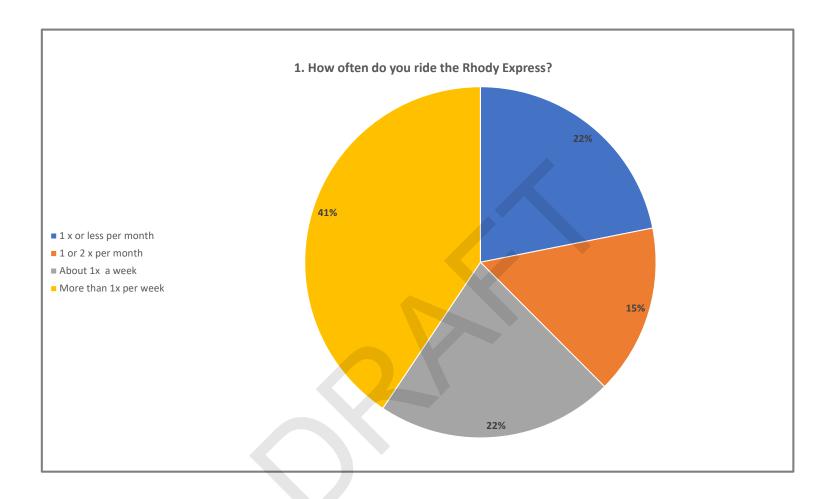
7 How would you rate the quality of the current	Excellent	Good	Neutral	Fair	Poor	
	16	12	2	1	0	

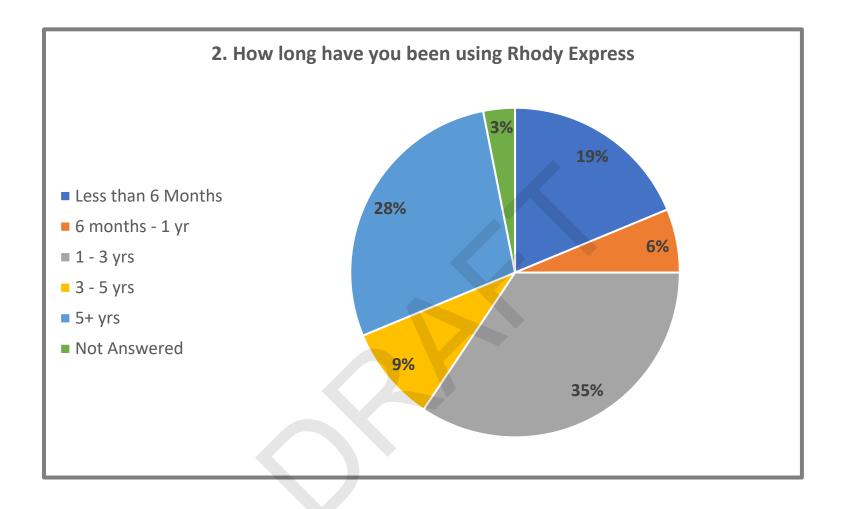
Comments: Service is a life saver

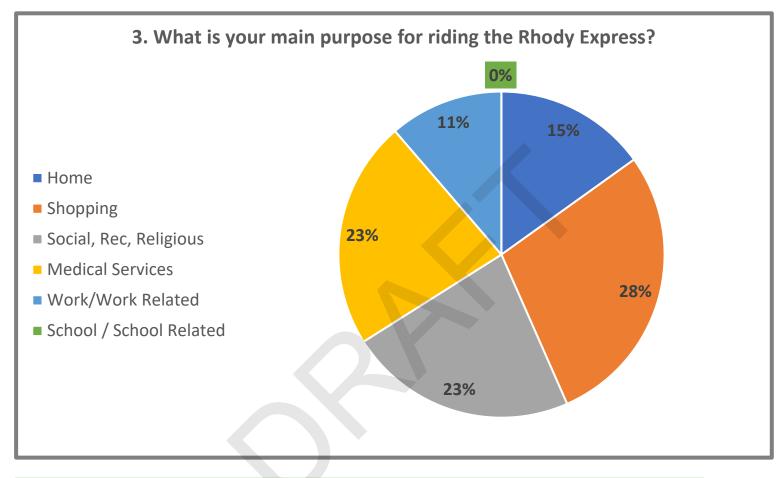
The driver needs more days off Thank you

Thank you

How surveys were submitted:			Comments:				
	Rhody Express	18	56% of surveys where from people riding the bus.				
	Helping Hands	8					
	City Hall	2	Dropped off at City Hall				
SOS		2	Staff stated, most people asked reported not using the se				
	Food Share	1					
	Online	1	Fillable form available on line for duration of the survey				
DHS		0	surveys dropped off, none completed and returned				
	Total Responses:	32					

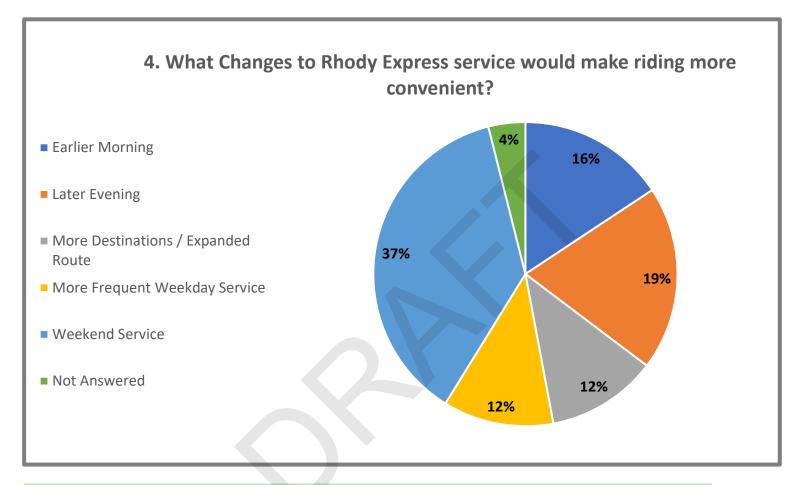






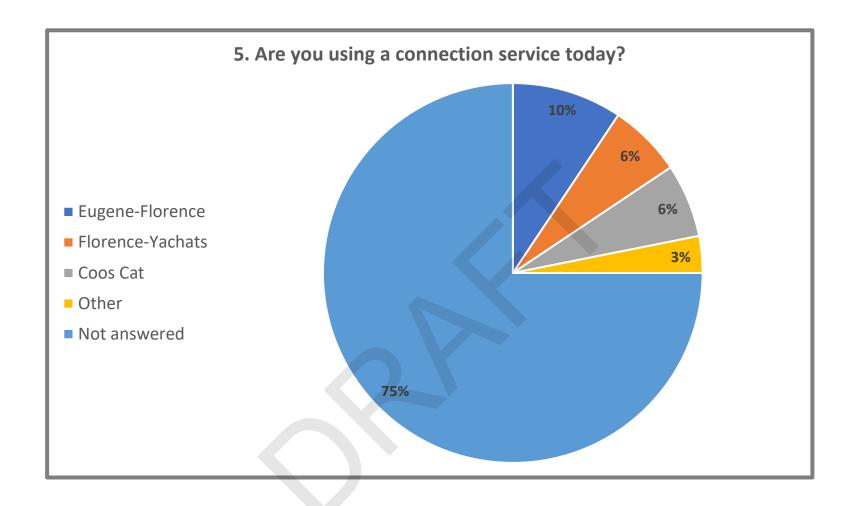


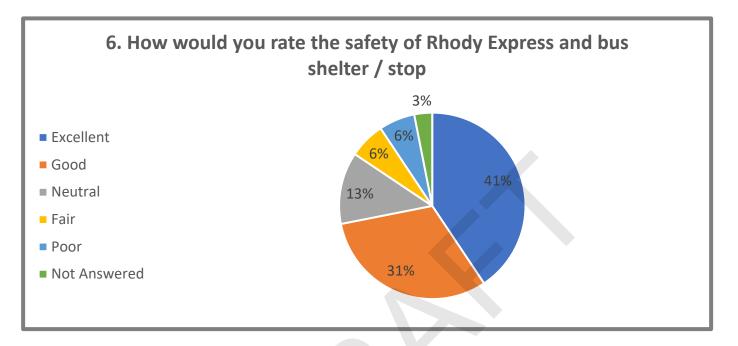
Laundry & shower



Comments about where else riders would like the Rhody Express to go

Senior Center, Day Cares, Obvious Places Answers all my needs 1-2 bus times a day to ocean beach would be great. Heaven Just fine with its route Las Vegas

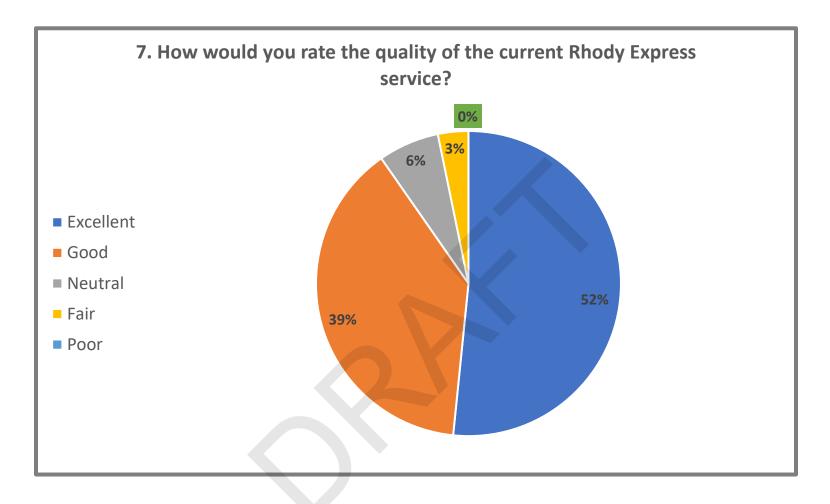




Comments on stop / shelter safety

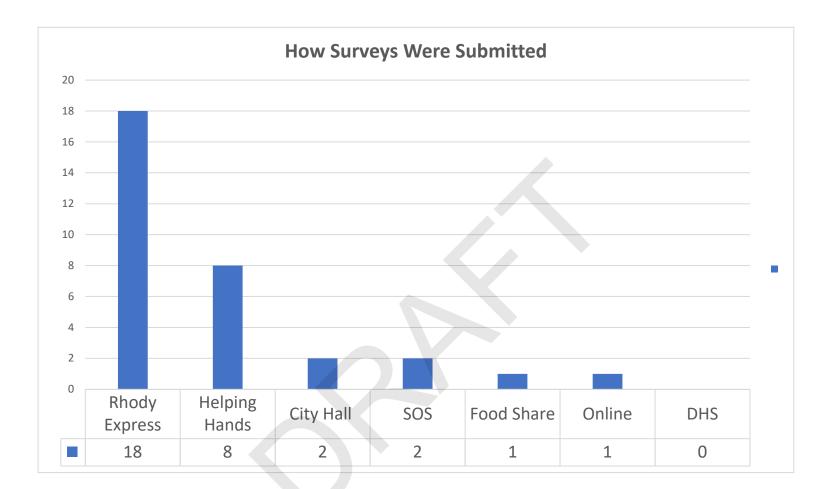
Lived here 25 yrs ago when houses were blowing up from meth labs, Sometimes it's scary when homeless are hanging out there - Safeway & Grocery Outlet The driver is very nice Wish Link Lane could stop at Walmarts Trash Cans More cleaning needed on the bus Very poor (shelter circled, shelter not spec

	Stops riders reported using	
30th & Oak	Green Trees	
12th Street	Old Town	
Grocery Outlet	Fred Meyers	
12th St & Spruce	Bi-mart	
Safeway	Dollar Tree	
43rd Street		



Comments about quality of the Rhody Express

Service is a life saver The driver needs more days off Thank you



Attachment 2:

All Ridership Surveys Received

	- 51-19
- In workeds	S.S.S.
KLOOY PAPES	- And
Rhody Express	

Ridership Survey



	Maership Sarrey
1.	How often do you ride the Rhody Express?
	1 time or less per monthOne or two times a monthAbout once a weekMore than once a week
2.	How long have you been using Rhody Express?
	Less than 6 months6 months to 1 year1 year to 3 years3 years to 5 years5 years or longer
3.	What is your main purpose for riding the Rhody Express?
	 Home Shopping Social, Recreational, Religious, etc. Other:
4.	What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
	Where would you like the bus to go?
5.	Are you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express Other -
6.	How would you rate the safety of Rhody Express and bus shelter/stop?
	Excellent Good Neutral Fair Poor Comments/Suggestions:
7.	How would you rate the quality of the current Rhody Express service?
	Excellent Good Neutral Fair Poor Comments:
- 1ת	and notions survey by May 10, 2024 to a Dhady Eveness by driver City Hall at 250 Highway 101

Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> *Thank you. Citizen involvement is essential to improving the public transit services.* TC Form 2024

FLORENCE PUBLIC TRANSIT Ridership Survey	CITY OF FLORENCE
 1. How often do you ride the Rhody Express? 1 time or less per month About once a week One or two times a month More than once a week 	RECEIVED MAY 01 2024
2. How long have you been using Rhody Express?	Finance Department City of Florence
Less than 6 months6 months to 1 year1 year to 3 years3 years to 5 years5 years or longer1 year to 3 years	
3. What is your main purpose for riding the Rhody Express?	
 Home Shopping Social, Recreational, Religious, etc. Other: 	
4. What changes to Rhody Express service would make riding more convenier (Check up to 3)	nt for you?
 Earlier Morning Service Later Evening Service More Frequent Weekday S Weekend Service More destinations/expanded route: Other 	Service
Where would you like the bus to go?	
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yacha	ts Connector
Coos CAT – Florence Express Other -	
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used: 30 th + Oat fair	
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments:	
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250	Highway 101,

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.

Rhody Express				CITY OF
FLORENCE PUBLIC TRANSIT	<u>Ridershi</u>	<u>p</u> Surve	Y	FLOR
1. How often do you ride the	Rhody Express?			RECEIVE
1 time or less per mon About once a week	h On Mo	e or two tim ore than onc		MAY 0 2 2024 Finance Department
2. How long have you been u	sing Rhody Expres	ss?		City of Florence
Less than 6 months 3 years to 5 years	6 months to 1 ye 5 years or longe		year to 3 years	
3. What is your main purpose	for riding the Rho	dy Express	?	
 Home Shopping Social, Recreational, R Other: 	eligious, etc.	Work or	Services Work Related or School Relate	ed
4. What changes to Rhody Ex (Check up to 3)				·
 Earlier Morning Service Later Evening Service More destinations/expa Other 	[equent Weekda d Service	y Service
Where would you like the b	us to go?			
5. Are you using a connection	service today? If s	o, which on	e?	
Link Lane – Eugene/Floren	ce Connector] Link Lane	e –Florence/Yac	hats Connector
Coos CAT – Florence Expr	ess 🗌 Other			
6. How would you rate the saf	ety of Rhody Expr	ess and bus	shelter/stop?	
Excellent Good Comments/Suggestions: Bus stop(s) or shelter(s) used	Neutral			
7. How would you rate the quantum \Box				
Excellent Good Comments:	I Neutral		Poor	
Please return survey by May 10, 2	024 to a Rhody Exp	oress bus driv	ver, City Hall at 2	250 Highway 101,

I lease letui	in survey by May 10, 2024 to a Rhody Express bus unver, enty man at 250 mg
Florence, O	R 97439, or email to planningdepartment@ci.florence.or.us
Thank you.	Citizen involvement is essential to improving the public transit services.

Rhody Express	
FLORENCE PUBLIC TRANSIT Ridership Survey	CITY OF FLORENCE
1. How often do you ride the Rhody Express?	
I time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2. How long have you been using Rhody Express?	
□ Less than 6 months □ 6 months to 1 year □ 1 year to 3 years □ 3 years to 5 years ☑ 5 years or longer	
3. What is your main purpose for riding the Rhody Express?	
 Home Shopping Social, Recreational, Religious, etc. Other: 	_
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>	
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other More destinations/expanded route: 	
Where would you like the bus to go?	_
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connect	or
Coos CAT – Florence Express Other	
6. How would you rate the safety of Rhody Express and bus shelter/stop?	N. N.
Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used:	, B
Bus stop(s) or shelter(s) used:	fixe
7. How would you rate the quality of the current Rhody Express service?	- A
Excellent Good Neutral Fair Poor Comments:	Mu
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 1 Elorence, OR 97439, or email to planning department/department/department/	01,

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.

Rhody	Expres	5	



FLORENCE PUBLIC TRANSIT Ridership Survey	FLO
1. How often do you ride the Rhody Express?	
I time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2. How long have you been using Rhody Express?	
Less than 6 months 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer	
3. What is your main purpose for riding the Rhody Express?	
 Home Shopping Social, Recreational, Religious, etc. Other: Advadry & Showr 	
4. What changes to Rhody Express service would make riding more convenient <i>(Check up to 3)</i>	for you?
 Earlier Morning Service Later Evening Service More Frequent Weekday Service Weekend Service Other 	rvice
Where would you like the bus to go?	ii
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats	Connector
Coos CAT – Florence Express Other -	
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used:	
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments:	
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 H Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> <i>Thank you. Citizen involvement is essential to improving the public transit services.</i>	Highway 101, TC Form 2

TC Form 2024

Rhody	Express	
Khoay	Epici	VV

Didenship Current



Ridership Survey			
1. How often do you ride the Rhody Express?			
1 time or less per monthOne or two times a monthAbout once a weekMore than once a week			
2. How long have you been using Rhody Express?			
Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer			
3. What is your main purpose for riding the Rhody Express?			
Home Medical Services Shopping Work or Work Related Social, Recreational, Religious, etc. School or School Related Other:			
4. What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)			
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 			
Where would you like the bus to go?			
5. Are you using a connection service today? If so, which one?			
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector			
Coos CAT – Florence Express 🗌 Other			
6. How would you rate the safety of Rhody Express and bus shelter/stop?			
Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used:			
7. How would you rate the quality of the current Rhody Express service?			
Excellent Good Neutral Fair Poor Comments:			

Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us Thank you. Citizen involvement is essential to improving the public transit services. TC Form 2024 Х

Rhody	Express	
NUC 1	61	

Ridership Survey



	Macromp Survey
1.	How often do you ride the Rhody Express?
	I time or less per monthI time or less per monthAbout once a weekMore than once a week
2.	How long have you been using Rhody Express?
	Less than 6 months6 months to 1 year3 years to 5 years5 years or longer
3.	What is your main purpose for riding the Rhody Express?
	 Home Shopping Social, Recreational, Religious, etc. Other:
4.	What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
	Where would you like the bus to go?
5. /	Are you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector 🗌 Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express 🗌 Other
6.	How would you rate the safety of Rhody Express and bus shelter/stop?
(Excellent Good Neutral Fair Poor Comments/Suggestions:
7.	How would you rate the quality of the current Rhody Express service?
	Excellent Good Neutral Fair Poor
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TC Form 2024



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	Maership Survey
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	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
	Where would you like the bus to go?
5	Are you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector 🗌 Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express Other - NO
6.	How would you rate the safety of Rhody Express and bus shelter/stop?
(Excellent Good Neutral Fair Poor Comments/Suggestions:
7.	How would you rate the quality of the current Rhody Express service?
	Excellent Good Neutral Fair Poor Comments:
Ple	ase return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101,

Florence, OR 97439, or email to planningdepartment@ci.florence.or.us Thank you. Citizen involvement is essential to improving the public transit services. TC Form 2024





FLORENCE PUBLIC TRANSIT Ridership Survey	FLC
1. How often do you ride the Rhody Express?	
□1 time or less per month□One or two times a month□About once a week✓More than once a week	
2. How long have you been using Rhody Express?	
 □ Less than 6 months □ 6 months to 1 year □ 1 year to 3 years □ 5 years or longer 	
3. What is your main purpose for riding the Rhody Express?	
X Home X Medical Services X Shopping Work or Work Related X Social, Recreational, Religious, etc. School or School Related Other: Other:	_
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>	
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 	_
Where would you like the bus to go?	_
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector	or
Coos CAT – Florence Express Other -	
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Image: Stop(s) or shelter(s) used: Image: Very food Image: Stop(s) or shelter(s) used: Image: Very food	
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments:	
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 1	01,

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.



Ridership Survey



	Kidelship Salvey
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3.	What is your main purpose for riding the Rhody Express?
	 Home Shopping Social, Recreational, Religious, etc. Other:
4.	What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
	 Earlier Morning Service Later Evening Service More Frequent Weekday Service Weekend Service Other
	Where would you like the bus to go?
5	Are you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express 🗌 OtherNO
6.	How would you rate the safety of Rhody Express and bus shelter/stop?
]	Excellent Good Neutral Fair Poor Comments/Suggestions:
7.	How would you rate the quality of the current Rhody Express service?
	Excellent Good Neutral Fair Poor Comments:
Dla	ase return survey by May 10, 2024 to a Phody Express bus driver. City Hall at 250 Highway 101

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F	IORENCE PUBLIC TRANSIT Ridership Survey	FLC
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	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 	_
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Ŕ	Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connect	tor
	Coos CAT – Florence Express Other	_
6.	How would you rate the safety of Rhody Express and bus shelter/stop?	
(Suggestions: \square Suggestions: \square Suggestions: \square Suggestions: \square Suggestions:Bus stop(s) or shelter(s) used: \square Suggestions: \square Suggestions:	-
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Florence, OR 97439, or email to planningdepartment@ci.florence.or.us Thank you. Citizen involvement is essential to improving the public transit services. Х



Ridership Survey



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 Home Shopping Social, Recreational, Religious, etc. Other: 					
4. What changes to Rhody Express service would make riding more convenient for you? (<i>Check up to 3</i>)					
 Earlier Morning Service Later Evening Service More Frequent Weekday Service Weekend Service Other					
Where would you like the bus to go?					
5. Are you using a connection service today? If so, which one?					
Link Lane – Eugene/Florence Connector					
Coos CAT – Florence Express Other -					
6. How would you rate the safety of Rhody Express and bus shelter/stop?					
Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used: <u>Bis Mart Safeway</u>					
7. How would you rate the quality of the current Rhody Express service?					
Excellent 🗹 Good 🗌 Neutral 🗌 Fair 🗌 Poor					
Comments:					
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us					

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l	FLORENCE PUBLIC TRANSIT Ridership Survey	FL
1.	How often do you ride the Rhody Express?	
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7.	How would you rate the quality of the current Rhody Express service?	
	Excellent Good Neutral Fair Poor Comments:	_
DI		101

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	Rhody Express	CITY OF
	Ridership Survey	FLORENCE
1.	How often do you ride the Rhody Express?	
	1 time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2.	How long have you been using Rhody Express?	
	Less than 6 months6 months to 1 year1 year to 3 years3 years to 5 years5 years or longer	
3.	What is your main purpose for riding the Rhody Express?	
	 Home Shopping Social, Recreational, Religious, etc. Other: 	_
4.	What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)	
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other	_).
	Where would you like the bus to go?	_
5.	Are you using a connection service today? If so, which one?	
	Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector	or
	Coos CAT – Florence Express 🗌 Other	
6.	How would you rate the safety of Rhody Express and bus shelter/stop?	
	Excellent Good Neutral Fair Poor Comments/Suggestions: More Common Needed on Dus Bus stop(s) or shelter(s) used: Fred Mayer, Boolar Tree, GrodCor	y Outlet
7.	How would you rate the quality of the current Rhody Express service?	
	Excellent Good Neutral Fair Poor Comments:	
Ple	ase return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 1	01,

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.

Rhody Express					
FLORENCE PUBLIC TRANSIT	FLORENCE				
1. How often do you ride the Rhody Express?					
1 time or less per monthOne or two times a monthAbout once a weekMore than once a week					
2. How long have you been using Rhody Express?					
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3. What is your main purpose for riding the Rhody Express?					
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4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>					
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Where would you like the bus to go?	_				
5. Are you using a connection service today? If so, which one?					
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector	or				
Coos CAT – Florence Express Other -					
6. How would you rate the safety of Rhody Express and bus shelter/stop?					
Excellent Good Neutral Fair Poor Comments/Suggestions:					
7. How would you rate the quality of the current Rhody Express service?					
Excellent Good Neutral Fair Poor Comments:					
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 1 Florence, OR 97439, or email to planning department acting florence or us	01,				

Thank you. Citizen involvement is essential to improving the public transit services.

	Rhody Express
ł	FLORENCE PUBLIC TRANSIT Ridership Survey
1.	How often do you ride the Rhody Express?
	1 time or less per monthImage: One or two times a monthAbout once a weekImage: One or two times a monthMore than once a week
2.	How long have you been using Rhody Express?
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3.	What is your main purpose for riding the Rhody Express?
	 Home Medical Services Shopping Social, Recreational, Religious, etc. Other:
4.	What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)
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	Where would you like the bus to go?
5. /	Are you using a connection service today? If so, which one?
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	Coos CAT – Florence Express Other -
6.	How would you rate the safety of Rhody Express and bus shelter/stop?
(F	Excellent Sood Neutral Fair Poor Comments/Suggestions:
7.	How would you rate the quality of the current Rhody Express service?
	Excellent Good Neutral Fair Poor Comments:
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Thank you. Citizen involvement is essential to improving the public transit services.

Rhody Express	
FLORENCE PUBLIC TRANSIT Ridership Survey	FLORENCE
1. How often do you ride the Rhody Express?	
1 time or less per month One or two times a month About once a week More than once a week	
2. How long have you been using Rhody Express?	
Less than 6 months 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer	
3. What is your main purpose for riding the Rhody Express?	
 Home Shopping Social, Recreational, Religious, etc. Other: 	
4. What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)	
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 	_
Where would you like the bus to go?	_
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connect	or
Coos CAT – Florence Express Other -	-
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Excellent Good Neutral Fair Poor Comments/Suggestions:	
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments:	-
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 2 Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.	101, form 2024

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Ridership Survey

Home Medical Services Shopping Work or Work Related Social, Recreational, Religious, etc. School or School Related Other: More Frequent Weekday Service Later Evening Service More Frequent Weekday Service Atter Evening Service More Frequent Weekday Service More destinations/expanded route: Other	
□ About once a week □ More than once a week 2. How long have you been using Rhody Express? □ 1 year to 3 years □ 1 years to 5 years 5 years or longer 3. What is your main purpose for riding the Rhody Express? □ Medical Services □ More than once a week 3. What is your main purpose for riding the Rhody Express? □ Medical Services □ Home □ Medical Services □ Social, Recreational, Religious, etc. □ School or School Related □ Other: □ What changes to Rhody Express service would make riding more convenient for you? (Check up to 3) □ □ Earlier Morning Service □ More Frequent Weekday Service □ Later Evening Service □ More frequent Weekday Service □ □ Other	1. How often do you ride the Rhody Express?
Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer 3. What is your main purpose for riding the Rhody Express? Home Medical Services Shopping Work or Work Related Social, Recreational, Religious, etc. School or School Related Other: More Frequent Weekday Service Later Evening Service More Frequent Weekday Service More destinations/expanded route: Other Other Weekend Service Where would you like the bus to go? 5. Are you using a connection service today? If so, which one? Link Lane - Eugene/Florence Connector Link Lane -Florence/Yachats Connector Coos CAT - Florence Express Other - Coos CAT - Florence Express Other - Bus stop(s) or shelter(s) used: Poor Comments/Suggestions: Bus stop(s) or shelter(s) used: Bus stop(s) or shelter(s) used: Poor Comments: Good Neutral Fair Poor Comments:	
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Home Medical Services Shopping Work or Work Related Social, Recreational, Religious, etc. School or School Related Other: More Frequent Weekday Service Later Evening Service More Frequent Weekday Service Atter Evening Service More Frequent Weekday Service More destinations/expanded route: Other	
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□ Later Evening Service □ Weekend Service □ More destinations/expanded route: □ □ Other □ Where would you like the bus to go? □ 5. Are you using a connection service today? If so, which one? □ □ Link Lane – Eugene/Florence Connector □ □ Coos CAT – Florence Express □ □ Coos CAT – Florence Express □ ○ How would you rate the safety of Rhody Express and bus shelter/stop? □ Excellent □ □ Good Neutral Fair □ Poor Comments/Suggestions: □ □ Bus stop(s) or shelter(s) used: □ □ □ How would you rate the quality of the current Rhody Express service? □ Excellent □ □ Excellent □ Good □ Neutral □ Fair □ Poor Comments: □ □ Neutral □ Fair □ Poor Comments: □ □ Neutral □ Fair □	4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
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Link Lane – Eugene/Florence Connector Link Lane –Florence/Yachats Connector Coos CAT – Florence Express Other -	Where would you like the bus to go?
Coos CAT – Florence Express Other	5. Are you using a connection service today? If so, which one?
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Excellent Good Neutral Fair Poor Comments: Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 10	Excellent Good Neutral Fair Poor Comments/Suggestions:
Comments: Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 10	7. How would you rate the quality of the current Rhody Express service?
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 10	
(1_{0})	Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101 Florence, OR 97439, or email to planningdepartment@ci.florence.or.us

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	Rhody Express	
	FLORENCE PUBLIC TRANSIT Ridership Survey	FL
1.	How often do you ride the Rhody Express?	
	1 time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2.	How long have you been using Rhody Express?	
	Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer	
3.	What is your main purpose for riding the Rhody Express?	
	 Home Shopping Social, Recreational, Religious, etc. Other:	
4.	What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)	
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 	
	Where would you like the bus to go?	_
5. A	Are you using a connection service today? If so, which one?	
	Link Lane – Eugene/Florence Connector X Link Lane – Florence/Yachats Connector	or
	Coos CAT – Florence Express Other	
6.]	How would you rate the safety of Rhody Express and bus shelter/stop?	
	Excellent Good Neutral Fair Poor Comments/Suggestions:	
7. 1	How would you rate the quality of the current Rhody Express service?	
[Excellent Good Neutral X Fair Poor	
	se return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 10)1,

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services. X

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Ridership Survey

1.	How often do	you ride the	Rhody Express?

	1 time or less per monthOne or two times a monthAbout once a weekMore than once a week
2. 1	How long have you been using Rhody Express?
[Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer
3. 1	What is your main purpose for riding the Rhody Express?
	 Home Shopping Social, Recreational, Religious, etc. Other:
	What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
<u>،</u> ۲	Where would you like the bus to go?
5. A	re you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector 🗌 Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express Other
6. H	low would you rate the safety of Rhody Express and bus shelter/stop?
Co Bu	Excellent Solutions: Suggestions: us stop(s) or shelter(s) used: Delta: Teer, 12tr.5t, Latrice (s) used: Delta: Teer, 12tr.5t, (s) (s) (s) (s) (s) (s) (s) (s) (s) (s)
7. H	low would you rate the quality of the current Rhody Express service?
	Excellent Good Neutral Fair Poor

Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services. TC Form 2024

Rhody Express					
FLORENCE PUBLIC TRANSIT	FLORENCI				
1. How often do you ride the Rhody Express?					
I time or less per monthOne or two times a monthAbout once a weekMore than once a week					
2. How long have you been using Rhody Express?					
Less than 6 months 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer					
3. What is your main purpose for riding the Rhody Express?					
 Home Shopping Social, Recreational, Religious, etc. Other: 					
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>					
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 					
Where would you like the bus to go?	_				
5. Are you using a connection service today? If so, which one?					
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connected	or				
Coos CAT – Florence Express Other					
6. How would you rate the safety of Rhody Express and bus shelter/stop?					
Excellent Good Neutral Fair Poor Comments/Suggestions:	•				
7. How would you rate the quality of the current Rhody Express service?					
Excellent Good Neutral Fair Poor Comments:					
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 1 Florence, OR 97439, or email to planningdepartment@ci.florence.or.us	01,				

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FLORENCE PUBLIC TRANSIT Ridership Survey	FL
1. How often do you ride the Rhody Express?	
1 time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2. How long have you been using Rhody Express?	
Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer	
3. What is your main purpose for riding the Rhody Express?	
 Home Shopping Social, Recreational, Religious, etc. Other: Zugenee 	
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>	
 Earlier Morning Service Later Evening Service More Frequent Weekday Service Weekend Service Weekend Service 	
Where would you like the bus to go?	_
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector	r
Coos CAT – Florence Express Other	
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Excellent Good Neutral Fair Poor Comments/Suggestions: Wish Fink Lane Could Stop Bus stop(s) or shelter(s) used: Wal Marts	
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments:	
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 10 Florence, OR 97439, or email to planningdepartment@ci.florence.or.us	1,

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Ridership Survey

1. How often do you ride the Rhody Express?
I time or less per monthOne or two times a monthAbout once a weekMore than once a week
2. How long have you been using Rhody Express?
Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer
3. What is your main purpose for riding the Rhody Express?
 Home Shopping Social, Recreational, Religious, etc. Other:
4. What changes to Rhody Express service would make riding more convenient for you? (<i>Check up to 3</i>)
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
Where would you like the bus to go? Tost Fine with its rought
5. Are you using a connection service today? If so, which one?
Link Lane – Eugene/Florence Connector
Coos CAT – Florence Express Other -
6. How would you rate the safety of Rhody Express and bus shelter/stop?
Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used: Isreen Trees Old Journ Bi daw
7. How would you rate the quality of the current Rhody Express service?
Excellent Good Neutral Fair Poor
Excellent Good Neutral Fair Poor Comments: <u>TAark you</u>
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us

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TC Form 2024

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Ridership Survey

1.	How often	n do you ride	the Rhody	Express?

	I time or less per month Image: One or two times a month About once a week Image: One or two times a month
2.	How long have you been using Rhody Express?
	□ Less than 6 months □ 6 months to 1 year ☑ 1 year to 3 years □ 3 years to 5 years □ 5 years or longer
3.	What is your main purpose for riding the Rhody Express?
	 Home Shopping Social, Recreational, Religious, etc. Other:
4.	What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
	Where would you like the bus to go?
5. A	Are you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express Other
6.]	How would you rate the safety of Rhody Express and bus shelter/stop?
[C B	Excellent Image: Constant in the second
7. I	How would you rate the quality of the current Rhody Express service?
[Excellent Good Neutral Fair Poor
	se return survey by May 10, 2024 to a Rhody Express bus driver. City Hall at 250 Highway 101

Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services. TC Form 2024



Ridership Survey



Macroinp Survey
1. How often do you ride the Rhody Express?
1 time or less per monthOne or two times a monthAbout once a weekMore than once a week
2. How long have you been using Rhody Express? N/A
Less than 6 months 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer
3. What is your main purpose for riding the Rhody Express? N/A
 Home Shopping Social, Recreational, Religious, etc. Other:
4. What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other <u>free</u> sodas
Where would you like the bus to go? 295
5. Are you using a connection service today? If so, which one?
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector
Coos CAT – Florence Express Other - MA
6. How would you rate the safety of Rhody Express and bus shelter/stop?
Excellent Good Neutral Fair Poor Comments/Suggestions:
7. How would you rate the quality of the current Rhody Express service?
Excellent Good Neutral Fair Poor
Comments: Thank you.
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us

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Ridership Survey



1. How often do you ride the Rhody	Express?
1 time or less per monthAbout once a week	One or two More than

times a month once a week

2. How long have you been using Rhody Express?

Less than 6 months		6 months to
3 years to 5 years	13	5 years or 1

o 1 year onger

1 year to 3 years

- 3. What is your main purpose for riding the Rhody Express?
 - Medical Services Home Work or Work Related Shopping School or School Related Social, Recreational, Religious, etc. Other:
- 4. What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)

 Earlier Morning Service Later Evening Service More destinations/expanded route: 	More Frequent Weekday Service Weekend Service
Other	

Where would you like the bus to go?

5. Are you using a connection service today? If so, which one?

Link Lane – Eugene/Florence Connector	nk Lane – Florence/Yachats Connector
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Coos CAT – Florence Express Other -

6. How would you rate the safety of Rhody Express and bus shelter/stop?

	Excellent Good Neutral Fair Poor		
	Comments/Suggestions: Sometimes 1+5 scary Whith	homekel	ese
	Bus stop(s) or shelter(s) used: Scife way Grocery out it	the has	AAN
7.	How would you rate the quality of the current Rhody Express service?	1 angl	ng
	Excellent Good Neutral Fair Poor Comments:	there	

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Ridership Survey



1.	How often do you ride the Rhody Express?			
	1 time or less per monthOne or two times a monthAbout once a weekMore than once a week			
2.	How long have you been using Rhody Express?			
	KLess than 6 months6 months to 1 year1 year to 3 years3 years to 5 years5 years or longer			
3.	3. What is your main purpose for riding the Rhody Express?			
	Home Medical Services Shopping Work or Work Related Social, Recreational, Religious, etc. School or School Related Other:			
4.	What changes to Rhody Express service would make riding more convenient for you? (<i>Check up to 3</i>)			
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other 			
	Where would you like the bus to go? ANSWERS ALL MY NEEPS			
5.	Are you using a connection service today? If so, which one?			
	Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connector			
	Coos CAT – Florence Express 🗌 Other -			
6.	How would you rate the safety of Rhody Express and bus shelter/stop?			
]	Excellent Good Neutral Fair Poor Comments/Suggestions:			
7.	How would you rate the quality of the current Rhody Express service?			
	Excellent Good Neutral Fair Poor Comments: THIS SEENICE IS A LIFE SAVER			
D1-	as a notion survey by May 10, 2024 to a Dhady Express by driver City Hall at 250 Highway 101			

Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us Thank you. Citizen involvement is essential to improving the public transit services.

Rhody Express	
FLORENCE PUBLIC TRANSIT	FLORENCE
1. How often do you ride the Rhody Express?	
1 time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2. How long have you been using Rhody Express?	
Less than 6 months 6 months to 1 year 2 1 year to 3 years 3 years to 5 years 5 years or longer	
3. What is your main purpose for riding the Rhody Express?	
Home Medical Services Shopping Work or Work Related Social, Recreational, Religious, etc. School or School Related Other:	
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>)
 Earlier Morning Service Later Evening Service More Frequent Weekday Service Weekend Service More destinations/expanded route: Other 	_
Where would you like the bus to go?	
5. Are you using a connection service today? If so, which one?	
Link Lane – Eugene/Florence Connector Link Lane – Florence/Yachats Connect	tor
Coos CAT – Florence Express 🖉 Other to 🐲	-
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Excellent Good Neutral Fair Poor Comments/Suggestions: The Driver is Very Nice Bus stop(s) or shelter(s) used:	2
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments: The Driver needs more days off	-
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway Florence, OR 97439, or email to planningdepartment@ci.florence.or.us	101,

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Rhody Express	CITY OF
FLORENCE PUBLIC TRANSIT Ridership Survey	FLORENCE
1. How often do you ride the Rhody Express?	
1 time or less per monthOne or two times a monthAbout once a weekMore than once a week	
2. How long have you been using Rhody Express?	
Less than 6 months 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer	
3. What is your main purpose for riding the Rhody Express?	
 Home Shopping Social, Recreational, Religious, etc. Other: 	_
4. What changes to Rhody Express service would make riding more convenient for you? (Check up to 3)	
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other <u>-2 Bussed and the ocem beach Would be</u> Where would you like the bus to go? 	reat stay-
5. Are you using a connection service today? If so, which one?	/
Link Lane – Eugene/Florence Connector	or
Coos CAT – Florence Express Other -	
6. How would you rate the safety of Rhody Express and bus shelter/stop?	
Excellent Good Neutral Fair Poor Comments/Suggestions:	
7. How would you rate the quality of the current Rhody Express service?	
Excellent Good Neutral Fair Poor Comments:	
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 1 Florence, OR 97439, or email to planningdepartment@ci.florence.or.us	01,

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.

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Ridership Survey

1. How often do you ride the Rhody Express?

1 time or less per monthOne or two times a monthAbout once a weekMore than once a week
2. How long have you been using Rhody Express?
Less than 6 months 3 years to 5 years 5 years or longer 1 year to 3 years
3. What is your main purpose for riding the Rhody Express?
 Home Shopping Social, Recreational, Religious, etc. Other:
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
Where would you like the bus to go?
5. Are you using a connection service today? If so, which one?
Link Lane – Eugene/Florence Connector
Coos CAT – Florence Express Other -
6. How would you rate the safety of Rhody Express and bus shelter/stop?
Excellent Good Neutral Fair Poor Comments/Suggestions:
7. How would you rate the quality of the current Rhody Express service?
Excellent Good Neutral Fair Poor Comments:
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Florence, OR 97439, or email to planningdepartment@ci.florence.or.us

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	<u>Ridership</u> Survey
1.	How often do you ride the Rhody Express?
	1 time or less per monthOne or two times a monthAbout once a weekImage: More than once a week
2.	How long have you been using Rhody Express?
	Less than 6 months6 months to 1 year1 year to 3 years3 years to 5 years5 years or longer
3.	What is your main purpose for riding the Rhody Express?
	 Home Shopping Social, Recreational, Religious, etc. Other:
4.	What changes to Rhody Express service would make riding more convenient for you? (<i>Check up to 3</i>)
	 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
	Where would you like the bus to go?
5	Are you using a connection service today? If so, which one?
	Link Lane – Eugene/Florence Connector 🗌 Link Lane – Florence/Yachats Connector
	Coos CAT – Florence Express 🗌 Other -
6.	How would you rate the safety of Rhody Express and bus shelter/stop?
(Excellent Good Neutral Fair Poor Comments/Suggestions: Bus stop(s) or shelter(s) used: LJ YJ S7, 124h MJSPWC2, Safeway
7.	How would you rate the quality of the current Rhody Express service?
	Excellent Image: Good Image: Neutral Image: Fair Poor Comments: Image: State Stat
Ple	ase return survey by May 10, 2024 to a Rhody Express bus driver. City Hall at 250 Highway 101.

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> *Thank you. Citizen involvement is essential to improving the public transit services.* TC Form 2024

Rhody Express	
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Ridership Survey



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1. How often do you ride the Rhody Express?
□1 time or less per month□One or two times a month□About once a week∠More than once a week
2. How long have you been using Rhody Express?
Less than 6 months 6 months to 1 year 1 year to 3 years 3 years to 5 years 5 years or longer
3. What is your main purpose for riding the Rhody Express?
 Home Shopping Social, Recreational, Religious, etc. Other: EVERDAY Medical Services Work or Work Related School or School Related
4. What changes to Rhody Express service would make riding more convenient for you? <i>(Check up to 3)</i>
 Earlier Morning Service Later Evening Service More destinations/expanded route: Other
Where would you like the bus to go? Heven
5. Are you using a connection service today? If so, which one?
Link Lane – Eugene/Florence Connector
Coos CAT – Florence Express Other -
6. How would you rate the safety of Rhody Express and bus shelter/stop?
Excellent Good Neutral Fair Poor Comments/Suggestions:
7. How would you rate the quality of the current Rhody Express service?
Excellent Good Neutral Fair Poor Comments:
Please return survey by May 10, 2024 to a Rhody Express bus driver, City Hall at 250 Highway 101, Elemence, OR 97439, or email to planning department///cit florence or us

Florence, OR 97439, or email to <u>planningdepartment@ci.florence.or.us</u> Thank you. Citizen involvement is essential to improving the public transit services.